



How We Work

Why do clients choose A Better Way? We offer the most exceptional private care services available!

Our brand is built upon exclusivity and the experience! First, clients choose us and we pick you! This is a great privilege to be considered for the world's finest first class service. Our Elite Service Menu is especially designed to meet the desires of even the most particular clientele.

What does it mean to be placed on a client's service?

Clients may choose to interview you for their exclusive service personally. It is a great privilege to be chosen for a particular service. A good example is an appointment to serve the Smith family. If chosen, you would be considered "on the Smith service," which is highly desired. At this point, you will work exclusively as agreed to provide world-class care. Your workday and workweek will center around the hours and desires of the Smith family. You would be solely dedicated to the Smith family and are considered on the Smith service. This may not be available in all instances, but it's generally necessary for high profile clients of full-time service. Your service record with a family will serve as an employment reference for your next concierge case.

Exclusive Service & Commitment

Concierge Attendants commit to offering a high level of service excellence in every setting including transition from hospital to home. We require all Concierge Attendants to uphold exemplary service promises called our Platinum Promise. This is our very extraordinary commitment to all clients. It is our trademark of "The Experience!"



Platinum Promise

My priority is service excellence.

I anticipate the needs of my client.

I delight with my positive attitude and demeanor.

I uphold high standards of excellence in personal interactions.

I respond and find the best resolution possible.

I am extraordinary, working in a team.

I am wise and thoughtful in articulating conversations.

I provide high value for my service.
